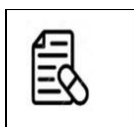


Procedure for authorization of Home Delivery Medicines

The Insured



Communicate with BMI / Multi Assistance at 4001-5256 during **office hours Monday through Friday from 8:00 am to 6pm** or send an email to asistencia@bmicos.com with the following documents:



1. Prescription signed and stamped by the treating physician
2. Claim Form duly completed by the physician (No.4 point)



1. Receive information
2. If the drugs are approved letter of guarantee to the pharmacy to contact the insured is sent.
3. In the co-insurance guarantee letter and the list of approved drugs indicated



THE PHARMACY

It communicates with the insured and coordinates the delivery of medicines either at home or in the branch of choice of the insured The insured must pay the coinsurance directly to the pharmacy



Home service
(Express)

Delivery Branch
preferably
secured

Note:

- The pharmacy will inform the insured if there are medicines **DO NOT** approved.
- In this case the customer can purchase them yet You must pay the full cost in coordination with the pharmacy.



If the Insured not have the benefit of Direct Payment for the purchase of medications can always opt for special prices and where cardholder MORE BENEFITS

For those policyholders who have the card MAS



the Insured



- Go directly to the branch of your choice
- It is identified as bearer of the card MAS
- Performs Purchase
- Pharmacy checks on your system if the person is registered as a beneficiary of the card MAS
- Pharmacy applies special tariffs
- The insured pays 100% of the purchase, but at special prices for being a MAS card recipient